



## **Thoughtbridge Consulting LTD Usage Policy – Updated Auust 2014**

### **Site Contents Usage**

The choice of visiting our homepage is solely the customer's decision. Any dispute over privacy is subject to this notice and our Conditions of Use. This includes limitations on damages, arbitration of disputes, and the applicable law of state. If the customers have any issues regarding the Privacy Policy, they should contact us at their best convenience.

As our Policies are liable to change at any time, it is recommended that the customers go through the policy each time they enter the site to make a purchase.

This site and all its contents are intended solely for personal and non-commercial use. The customers may download or copy the Contents and other downloadable materials displayed on the Site for their personal use only. No right, title or interest in any downloaded materials or software is transferred to the customer as a result of any such downloading or copying. The customer may not reproduce (except as noted above), publish, transmit, distribute, display, modify, create derivatives, sell or participate in any sale or exploitation of the site, its content, or any related software.

### **Electronic Communications**

The moment the customer visits our site or sends e-mails to our contacts, the customer is communicating with our company electronically. It's involuntary for the customers to receive our communications electronically. Our Company will communicate with the customer by e-mail or by posting notices on this site. Thus the customer agrees that all agreements, notices, disclosures and relevant communication satisfy and fulfil all legal requirements and are equivalent to any legal statement in writing.

### **Site Policies, Modification and Severability**

We suggest all customers to our site review all other policies posted here. These policies also govern visits to our site. The Company reserves the right to make changes to our site, to our policies, and to these Conditions of Use at any time. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.

### **Revision Policy**

We provide guaranteed revision. Customers can ask us for free revisions and we will revise the paper without any additional charges provided that number of pages and topic remains the same. Any additional information given to us during the revision period will be chargeable. Should the number of pages exceed, appropriate charges would then be applicable. In order to receive free revision, customers are required to provide request for a revision within 7 days of the completion date for essays and 14 days for dissertations unless an extension was paid for at the time of the order.

Once the above-mentioned timeline has passed it shall be assumed that the customer is satisfied. Any revision request sent by customer for plagiarism must be accompanied by a detailed report for the plagiarism found. At the time of sending the client the order, a plagiarism scan will be sent. If the work is returned as plagiarised, an investigation will be made as to when and where the work was submitted to rule our writer misconduct.

### **Revision turnaround time as per urgency is as follows:**

» For orders up to 24 hours of urgency; Revision turnaround time would be 24 hours, however we do not guarantee any revisions before a 48 hour period. Therefore the absolute minimum any revision can be made within is 24 hours. Same day revisions are not possible and do not include Sundays.

» For orders between 24-48 hours of urgency, revision turnaround time would be 48 hours.

» In cases where large revisions are required, we ask for up to 7 days. Revisions should never take longer than 7 days in any case, large or small. If there is to be issues with a 7 day amendment period, the client will be informed at the earliest opportunity.

### **Amendment Policy**



We provide an amendments guarantee. Through this guarantee customers can ask us for amendments in the paper description and we will entertain the amendment request. However, the topic of the paper cannot be changed. Any additional information given to us during the revision period will be chargeable

The option of increasing the number of pages of the paper is also available; however, the number of pages cannot be decreased. In the event that the numbers of pages are increased, the customer will be liable to pay the extra charges applicable for them.

In order to receive free amendments, customers are required to provide request for a revision within 7 days of the completion date for essays and 14 days for dissertations. Customers are given the option at checkout to extend the revision period, up to 3 months, for a fee.

Once the above-mentioned timeline has passed it shall be assumed that the customer is satisfied.

All amendment requests pertaining to customers order will be completed as per the urgency of the order with 24 hours as standard minimum turnaround time, yet without guarantee before 48hours, not including Sundays.

Amendment turnaround time as per urgency is as follows:

» For orders up to 24 hours of urgency; Amendment turnaround time would be 24 hours. Therefore the absolute minimum any amendments can be made within is 24 hours. Same day revisions are not possible.

» For orders between 24-48 hours of urgency; Amendment turnaround time would be 48 hours.

» In cases where large revisions are required, we ask for up to 7 days. Revisions should never take longer than 7 days in any case, large or small. If there is to be issues with a 7 day amendment period, the client will be informed at the earliest opportunity.

### **Refund Policy**

Due to the creative process of academic writing and the individual commissioned status, all orders are **non refundable** unless, as set out in our guarantees, we fail to meet one of our promises, after which you are permitted a refund.

### **Quality Assurance Policy**

In order to provide the desired results, our writers do not deviate from the specifications provided by the customer in the order form. All written work is proofread prior to final delivery. It is to be noted that we guarantee the standard & quality of the **order** and would **not** be responsible for the final grade. Each customer is reminded that the work we provide is a guide and under no circumstance can be submitted as their own.

Our quality control department double-checks each paper for plagiarism before sending it to the customer. First every piece of writing undergoes our authenticity test through various advanced plagiarism detection software's.

### **Delivery Policy**

All order files are delivered via email – a text message is also sent upon delivery if a mobile number was provided. And this service requested. All policies pertaining to revision, amendment & refund are subject to date and time of order delivered to the client's email.

We deliver the final work in the specified format (APA, MLA, Chicago, Turban, Harvard, etc.).

We provide an order reference number soon after the order is placed, so that the customer may track the status of that order and post revisions against the reference number.

### **Ownership Rights**

Customer orders are 100% original and customised. Thoughtbridge Consulting LTD maintain all authorship rights to any work, however we promise that the paper will never be reused or resold to any other student/customer/company and will be for the client only. However, if the order is later found to be fraudulent, i.e., paid for with a stolen credit card or similar, then the work will be published. We do all we can to bring perpetrators of fraudulent activity to justice. This includes contacting universities and the police.

### **Disclaimers**



1) The products and service we provide are for reference purpose only and are not intended to be put forward as finalised work and are to be used strictly for assistance purpose in writing your own papers. 2) Customer expressly understand and agree that their use of the services is at their sole risk and that the services are provided "as is" and "as available." In particular, the company, its subsidiaries and affiliates, and its licensors do not represent or warrant to customers that:

(a) Customer's use of the services will meet their requirements,

(b) Customer's use of the services will be uninterrupted, timely, secure or free from error,

(c) Any information obtained by customers as a result of their use of the services will be accurate or reliable

3) Any material downloaded or otherwise obtained through the use of the services is done at the customer's own discretion and risk and that the customer will be solely responsible for any damage to their computer system or other device or loss of data that results from the download of any such material.

4) No advice or information, whether oral or written, obtained by the customers from the company or through or from the services shall create any warranty not expressly stated in the terms.

#### **Limitation of liability**

Customers agree that in no event shall the company be liable for any direct, indirect, incidental, consequential, special and exemplary damages, or any damages whatsoever, arising from the use, misuse, (or inability to use) or performance of this web site or services provided or offered by any means, even if the company has been advised of the possibility of such damages. Customers further agree that in no event, shall any liability to the company as the result of the agreement, or other circumstances involving them and the company exceed the fee which has been paid up to the time during which any claim deriving liability may arise.

#### **Valid methods of communication**

Communication is possible via email and through our direct line as displayed at the top of each website.

**Note: Use of stolen credit cards is strictly prohibited and is considered a serious crime. We work in close collaboration to fight cyber crime and make sure that all fraudulent orders are reported to the Federal and State Agencies. We also report fraudulent purchases to Action Fraud and universities.**